



ناس للتجارة و الخدمات و الضيافة
NAAAS TRADING, SERVICES & HOSPITALITY

CORPORATE COMPANY PROFILE



Welcome Note from General Manager

We take pride in being one of the pioneer cleaning and hospitality outsourcing firms in the State of Qatar having achieved remarkable growth over the last eight years and contributing significantly to the development of the country. NAAAS Trading, Services & Hospitality has attained prominence as a leader in the field of hospitality, cleaning and strategic outsourcing through competence, competitiveness and timely delivery with highest quality standards and recognized safety performance. We have a long tradition of serving our valued customers to their complete satisfaction through efficient management and excellent workmanship, which we continue to maintain with our untiring efforts.

In an era of advanced technologies and new techniques, we continuously strive for innovation and enhanced efficiency.

Offering services spanning a wide range of services fields in exploration cleaning, trading, hospitality, training and total strategic outsourcing including facilities management, municipal services and organic cleaning materials, (NTSH) has become the preferred choice of many clients including ministries because of its reliability and commitment to innovation, quality and safety.

As we look to the years ahead we renew our pledge to remain committed to excellence, keep abreast of changes and innovations, adopt better quality management techniques and successfully overcome all challenges before us.





About Us

Since its initiation at the year 2012, NAAAS Trading Services & Hospitality has become a renowned name in the state of Qatar. We have been the industry pioneer due to our high standards maintained by zero tolerance policy with our professionally acclaimed team of more than 800 in number.

With undergoing our tedious and rigorous training in continuum our team has honed their skills to an exceptional level. From hospitality staff to baristas' and from sanitization to cleaning services, we have been adding more content clientele year-by-year.

OUR CLIENTS

						
						
						
						
						
						
						



Our Vision

We escort our presence everywhere where businesses impact lives. We aptly deliver adequate, competent and sustainable solutions with integrity & accountability. We are a federation with commitment to Qatar vision 2030 and its authenticity. Leading in the middle eastern business world, we believe 'success is together'.

Our Mission

We aim to catapult the advancement within the market with innovative solutions, future forward investments and delivering premium services to our clientele & shareholders. Accruing our contribution in Qatar's prompt & prospective success.

Our Core Values: Integrity, Innovation, Sustainability, Passion, Respect

Our People



Our extensive team is broadly variant by the nationalities and henceforth we are capable in maintaining international standards within all our services.

Not only for the sake of international standards but the diversity within our teams helps them become more understanding, aware and appreciative towards different cultures, hence results in a better service for the clients.

Why choose us?

High level of Professionalism

From our customer centric methods and terminology to our friendly and dedicated cleaning professionals, we work hard towards meeting your cleaning needs to the utmost.

Insured & Background Checked

All our professionals are protected with a general liability insurance to keep you at peace. We also take ultimate care in screening all our employees to deliver the best each time.

Outstanding Communication

Staying in touch with NTSH is easy. A reliable Qatari cleaning company, with a customer centric approach, equipped with a dedicated customer service team to cater to all feedbacks and requirements.

Hospitality Services



Hospitality Staffing Solutions

Quality & Compliance at Your Fingertips

The Nation's Leading Hospitality Staffing Agency. As the largest national hospitality staffing agency, Hospitality Staffing Solutions provides the most highly regarded properties with a superior, reliable, motivated workforce every day. We are the premiere service provider for a full range of hospitality managed services including housekeeping, janitorial and specialty services.

We work with our clients to provide a seamless brand acceptance and standard that offers efficiency, timeliness, quality, and above all exceptional customer service. We also offer the advantage of a nationwide pool of talent to ensure access to qualified workers is never an issue.

Our Priorities

A commitment to proven processes, continuous improvement consistent monitoring of quality.

Training

Exceptional Training. Passionate Service. Superior Results.™ Our process of training is the foundation of our success.

Quality Audits

A persistent drive toward perfection to meet and exceed the standards of our clients and their customers.

Technology

Streamlining our process for speed, accuracy and efficiency.

Safety

We create an environment where employees are compliant with safe practices.





Receptionist and Customer Service Team

Our NTSB Receptionist and Customer Service team embody the values of professionalism, hospitality, and commitment to excellence. As the first point of contact, they play a crucial role in creating a welcoming environment for our clients and ensuring each interaction reflects our dedication to quality service. Trained to handle inquiries with efficiency and a personal touch, our team excels in addressing client needs and providing tailored solutions across our diverse service offerings, including pest control, property maintenance, and more. With a strong emphasis on courtesy and professionalism, the NTSB team strives to make every client experience exceptional.

Cleaning Services



Deep Cleaning

The range of our professional Office Janitorial and Office Cleaning Services is extensive and varied. Of course, we perform all the typical office cleaning services provided by most companies who are in the Janitorial and Commercial Cleaning Service business, only, our customers would claim that we do them better. We are working with the businesses to achieve 5 star standards with our highly skilled and expert team. Cleaning is not only a procedure, it's also important in boosting productivity by clean and maintained environments.

Industrial Cleaning Services

NAAAS TSH is well equipped when it comes to industrial cleaning and commercial cleaning across Qatar. We have proven ourselves in cleaning factories, warehouses and manufacturing facilities with no flaws. We accommodate the large-scale cleaning with details to the dot with our heavy-duty equipment and trained team. We are also aligned with all governmental Health & Safety compliances and maintain high-level of professionalism and standards.





Façade Cleaning

We provide ablutionary services to clean the structure façade and awnings with professional and advanced equipment in the market. Our learned team have undergone, various skill tests and health & safety trainings to provide best service always. Our workforce is trained to adhere to the safety standards set by the Qatari government to the extent. We are proud of the work we deliver and the high level of quality our team brings to the service.



Outdoor Cleaning

With high-pressure cleaning systems, our team truly transforms the outdoors of any facility. The efficient pressure washing system removes even the most resilient stains quickly and makes the surface appear new instantly. During periods of water restrictions, we can bring in water tanks that meet municipal and regional guidelines for water usage. For areas where we are unable to use pressure washing, we can use scrub brushing to achieve the same effect.

Pest control Services



Premier Pest Control Solutions

At NTSH, we believe a pristine environment is the foundation of excellent hospitality. Our elite pest control services are designed to protect your reputation and ensure your guests experience absolute comfort. With cutting-edge techniques and eco-friendly solutions, we proactively safeguard your property from unwanted pests, allowing you to focus on what you do best—delivering exceptional service. Trust NTSH to keep your spaces spotless and pest-free, enhancing both safety and satisfaction.



This advanced cleaning robot features a fully automated intelligent system designed for efficient maneuvering and obstacle avoidance. Its learning capabilities, combined with state-of-the-art technologies such as cameras and sensors, ensure exceptional adaptability and performance across various floor types. The robot's internet connectivity allows for real-time task monitoring and updates through a mobile app. For enhanced reliability and performance, the dedicated workstation offers automatic charging, water replenishment, and disposal of used water during the cleaning process.



Automatic alignment



Automatic charging



Automatic water addition



Automatic drainage



ULS Robotics

BUILDING OUR FUTURE SAFELY

As the Middle Eastern construction industry continues to expand, so does our dedication to innovation and worker safety. By incorporating exoskeleton robotics into our operations, we are empowering our workforce to contribute to the nation's development in a manner that is both secure and sustainable.

TOGETHER, WE ARE BUILDING A FUTURE WHERE TECHNOLOGY AND HUMAN EFFORT COMBINE

To create safer, more efficient, and sustainable construction practices. By blending cutting-edge technology with the skill and dedication of our workforce, we are shaping a future where innovation drives progress and safety is paramount.





B100 MULTIPURPOSE HEAVY DUTY UNMANNED AERIAL VEHICLE



High Altitude
Solar panel Cleaning



Building facade
Cleaning



Modern
Agriculture



Building
Inspection



Elevating Efficiency with Drone Technology

In a world where efficiency and safety are key, our company leads in using drone technology to streamline labor-intensive tasks. From building maintenance to fire control and agriculture, we offer tailored solutions for Qatar's industries, ensuring top standards in safety, precision, and efficiency.

Drones in Building Cleaning Maintaining the cleanliness of Qatar's skyline requires innovative approaches, especially given the heights and complex structures involved:

▪ High-Rise Cleaning:

Our drones are equipped with advanced cleaning systems capable of reaching and cleaning the exteriors of skyscrapers and other tall buildings. This reduces the need for scaffolding and human labor at dangerous heights.

▪ Precision and Safety:

Drones can navigate around intricate architectural features with precision, ensuring thorough cleaning while minimizing risks to human workers

▪ Cost-Effective:

By reducing the reliance on manual labor and heavy machinery, our drone cleaning solutions are more cost-effective and less time-consuming.

Equipped with high-definition intelligent recognition camera Quickly inspect the rooftops of residential areas and factory areas, and the situation of high-rise buildings is clear at a glance; Significantly improve the efficiency of investigation to eliminate safety hazards and illegal buildings in a timely manner



NTSH – Training & Development

NTSH staff are regularly exposed to a number of activities that may be hazardous to their health. Without adequate training, those can become high-risk activities. Tasks such as handling potentially dangerous chemicals, exposure to dangerous or sharp items, exposure to infections, walking on wet and slippery floors, climbing or stretching to reach high/ low areas and frequent repetitive movements that can be damaging to the body, are just a few of the tasks that NTSH staff can be faced with on a daily basis. It is therefore vital that sufficient support is provided to enable NTSH team to work safely, limiting the potential for harm not only to themselves, but to others also.

Naaas Trading Services and Hospitality emphasize on both Classroom training and on-job training depending on situation and urgency. All the attendees are awarded with Certificates. Our skilled Supervisors conduct daily briefing other than periodical training. We ensure that, the following important topics are covered in Training and Re-training sessions.

- Duty & Responsibilities
- Proper working methodology.
- Infection Control by applying color coding policy.
- Personal Hygiene & Grooming.
- Use of PPE (Personal Protective Equipment)
- General Safety while working.
- Safe Equipment Handling.
- General Etiquettes



This is to certify that

***NAAAS Trading, Services &
Hospitality W.L.L***

is a

Corporate Member

Such membership demonstrates active and material support of the Institute in its aims to raise environmental standards through training and education.

Membership No: 16013107

Renewal Date: 31/10/2024

Soo Bartholomew, National Chair





2024

CERTIFICATE OF MEMBERSHIP

NAAAS Trading Services & Hospitality

Is hereby recognized as a member in good standing with
ISSA, the worldwide cleaning industry association.

Member ID# 507289


John H. Barrett ISSA Executive Director



This membership expires on
04/30/2025

Certificate AE23/00000081



The management system of
NAAAS Trading Services & Hospitality

Al Dafna 63, Street 920, Building No 35 (Qatar Tower), Floor No 12/26, P.O Box No: 200889, Doha, Qatar.

has been assessed and certified as meeting the requirements of
ISO 45001:2018

For the following activities
Provision of Facility Management services - Hospitality, Cleaning, Housekeeping, Pest control and General Facility Maintenance.

This certificate is valid from 21 March 2023 until 20 March 2026 and remains valid subject to satisfactory surveillance audits.

Issue 1, Certified since 21 March 2023

Authorised by Daniel Willemijn
Authorised by Jan Meemken

SGS Société Générale de Surveillance SA
Technoparkstrasse 1, 8005, Zurich, Switzerland
t +41 (0)44 445-16-80 - www.sgs.com



This document is an authentic electronic certificate for Client business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on Terms and Conditions | SGS. Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful.



QS23-356

REGISTERED
By
Qatar General Organization for
Standardization

Certificate AE23/00000444



The management system of
NAAAS Trading Services & Hospitality

Al Dafna 63, Street 920, Building No 35 (Qatar Tower), Floor No 12/26, P.O Box No: 200889, Doha, Qatar.

has been assessed and certified as meeting the requirements of
ISO 41001:2018

For the following activities
Provision of Facility Management services - Hospitality, Cleaning, Housekeeping, Pest control and General Facility Maintenance.

This certificate is valid from 14 September 2023 until 14 September 2026 and remains valid subject to satisfactory surveillance audits.

Issue 1, Certified since 14 September 2023

Authorised by PTM Rajan
Certification Manager

SGS Gulf Limited
Street N 203, Jebel Ali Free Zone, Dubai, United Arab Emirates
t +971-4-883 2222 - www.sgs.com



This document is an authentic electronic certificate for Client business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on Terms and Conditions | SGS. Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful.

Certificate AE23/00000080



The management system of
NAAAS Trading Services & Hospitality

Al Dafna 63, Street 920, Building No 35 (Qatar Tower), Floor No 12/26, P.O Box No: 200889, Doha, Qatar.

has been assessed and certified as meeting the requirements of
ISO 14001:2015

For the following activities
Provision of Facility Management services - Hospitality, Cleaning, Housekeeping, Pest control and General Facility Maintenance.

This certificate is valid from 21 March 2023 until 20 March 2026 and remains valid subject to satisfactory surveillance audits.

Issue 1, Certified since 21 March 2023

D. Willemin for deember

Authorised by Daniel Willemin Authorised by Jan Meemken

SGS Société Générale de Surveillance SA
Technoparkstrasse 1, 8005, Zurich, Switzerland
T +41 (0)44 445-15-80 - www.sgs.com



This document is an authentic electronic certificate for Client business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on Terms and Conditions (SGS). Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or fabrication of the content or appearance of this document is unlawful.



Page 1 / 1



Certificate AE23/00000079



The management system of
NAAAS Trading Services & Hospitality

Al Dafna 63, Street 920, Building No 35 (Qatar Tower), Floor No 12/26, P.O Box No: 200889, Doha, Qatar.

has been assessed and certified as meeting the requirements of
ISO 9001:2015

For the following activities
Provision of Facility Management services - Hospitality, Cleaning, Housekeeping, Pest control and General Facility Maintenance.

This certificate is valid from 21 March 2023 until 20 March 2026 and remains valid subject to satisfactory surveillance audits.

Issue 1, Certified since 21 March 2023

D. Willemin for deember

Authorised by Daniel Willemin Authorised by Jan Meemken

SGS Société Générale de Surveillance SA
Technoparkstrasse 1, 8005, Zurich, Switzerland
T +41 (0)44 445-15-80 - www.sgs.com



This document is an authentic electronic certificate for Client business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on Terms and Conditions (SGS). Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or fabrication of the content or appearance of this document is unlawful.



Page 1 / 1





Qatar Railways Company Corporate Supplier Award 2019



Thank You

ناس للتجارة و الخدمات و الضيافة

NAAÄS TRADING, SERVICES & HOSPITALITY



Address: Al Dafna- 63, Street No. 850, Building No.10
(Excellence Tower A) Floor 35, P.O Box: 200889 Doha - Qatar

Phone: +974 4486 1057 | +974 4412 7194

Fax: +974 4486 1483 **Toll Free:** +974 800 7776

Email: info@naaas-tsh.com | www.naaas-tsh.com